

# Hampton Ridge HOA

## Swimming Pool Rules - 2026 Season

The pool, grill area, other amenities and common areas belong to the Hampton Ridge Homeowners Association (HRHOA, Association) and are intended for use only by homeowners (Homeowners, Members) in good standing, their resident family members (Family), and their guests accompanied by the responsible Homeowner (Guests). Tenants properly registered with Premier Management Company (Tenants) of Homeowners in good standing receive the same rights to Association amenities as the Homeowners from whom they lease a residence in the community. Any other individuals found using these facilities may be prosecuted for trespassing.

### SEASON INFORMATION:

- The 2026 pool season will run from **May 23rd - September 7th**.
- Residents must be in good standing and have signed and returned the 2026 Hampton Ridge Pool User Agreement & Amenity Use Waiver for fobs to be activated for the 2026 season. Forms may be printed and emailed to [Support@premiermanagementnc.com](mailto:Support@premiermanagementnc.com) mailed to Premier Management Company (address included on the Waiver), or signed online via Google Form: [2026 Pool User Agreement & Amenity Use Waiver Online Signature](#)

### **Please allow up to 2-3 business days for pool fobs to be activated.**

- The pool will be staffed and maintained daily on a hybrid schedule by The Pool Management Group: Aquatic Management of Charlotte.
- Due to the inherent risks of swimming without a Lifeguard on duty, children under the age of 18 **MUST BE ACCOMPANIED BY THEIR PARENT OR OTHER ADULT** during SWIM AT OWN RISK hours and during GATE ATTENDANT hours.

Pool fob not working or has been misplaced? Fill out the Pool Fob Request form and pay the fee for a replacement fob: \$25.00. [Pool Fob Request Form](#)

### **Please allow up to 5-7 business days for new or replacement pool fobs to be delivered.**

**HOURS OF OPERATION During Regular Pool Season: May 23<sup>rd</sup> – September 7<sup>th</sup>**

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| <p><b><u>WEEKDAY Swim at Own Risk Hours:</u></b><br/>                 *No lifeguard or Attendant on duty<br/><br/>                 Persons under the age of 18 MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES</p>          | <p><b><u>WEEKDAY Gate Attendant Hours:</u></b><br/>                 *Gate Attendant - NO lifeguard on duty<br/><br/>                 Persons under the age of 18 MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES</p>                                |
| <p>Monday: 8:00am - 2:00pm<br/>                 Tuesday: 8:00am - 2:00pm<br/>                 Wednesday: 8:00am – 2:00pm<br/>                 Thursday: 8:00am – 2:00pm<br/>                 Friday: 8:00am – 2:00pm</p> | <p>Monday: 2:00pm - 8:00pm<br/>                 Tuesday: 2:00pm - 8:00pm<br/>                 Wednesday: 2:00pm – 8:00pm<br/>                 Thursday: 2:00pm – 8:00pm<br/>                 Friday: 2:00pm – 9:00pm</p>                         |
| <p><b><u>WEEKEND Swim at Own Risk Hours:</u></b><br/>                 *No lifeguard or Attendant on duty<br/><br/>                 Persons under the age of 18 MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES</p>          | <p><b><u>WEEKDAY Lifeguard Hours:</u></b><br/>                 *Lifeguard on duty – Saturday ONLY and Holidays (Memorial Day, July 4<sup>th</sup>, Labor Day)<br/><br/> <i>Gate Attendant on Sundays from 2:00pm – 8:00pm – NO LIFEGUARD</i></p> |
| <p>Sat/Sun: 8:00am – 2:00pm</p>  | <p>Sat/Holidays: 2:00pm – 8:00pm<br/><br/>                 Sun (Gate Attendant): 2:00pm – 8:00pm</p>   |

**RESIDENT ACCESS:**

- Residents/Tenants must be in good standing and have **signed and returned** the 2026 Hampton Ridge Pool User Agreement & Amenity Use Waiver for fobs to be activated for the 2026 season. See Season Information on the first page for information on signing and returning the waiver. Waivers must be resigned each year.
- Each owner must have their **blue** pool fob to gain entry to the pool. The attendants/lifeguards will not be permitted to provide access to any Resident or Guest without their fob.
- Children under the age of 18 must be accompanied by a parent or other adult, who will be held responsible for the actions of their child at all times.

- Residents should not open the pool gate for anyone who is not a member of their own household or their guest.
- ***Propping the gate open is a violation of the NC Health Department.***
- Residents may bring up to 6 guests to the pool. Guests must abide by pool rules.
- An exit button will be posted inside the pool area to release the security gate for exiting. Please do not allow children to play with the exit button. It is not a toy.
- Each residence is provided with only one pool fob. If you have misplaced or lost your fob, you will need to fill out the Pool Fob Request form and pay the fee for a replacement fob: \$25.00. Please allow up to 5-7 business days for new or replacement pool fobs to be delivered.
- Pool fobs are the property of the Hampton Ridge Homeowners Association.
- No one is permitted in the pool area after pool hours of operation. All trespassers will be prosecuted to the fullest extent of the law.

#### **SAFETY RULES:**

- **Per state law, NO GLASS CONTAINERS are allowed.** If glass is broken in or around the pool, the pool must be drained, at considerable expense to the community. Should glass be broken in the pool area, the *resident responsible will be fined the cost of draining, cleaning, and refilling the pool.*
- **The pool gate must remain closed at all times. Please do not allow other Residents or Guests in the pool if they do not have their pool access card.**
- **Children under the age of 18** must be accompanied by a parent or other adult, who will be held responsible for the actions of their child at all times.
- No running is allowed at any time in the pool area.
- No headfirst diving is permitted at any time.
- When on duty, all pool guests should obey the attendants and/or lifeguard(s) at all times. The lifeguards are employees of The Pool Management Group and have the responsibility and authority to enforce all Hampton Ridge HOA Pool Rules and Regulations.
- During Lifeguard hours (Saturdays and holidays) ten-minute Safety Breaks will be held hourly, during which time all children must leave the water. During this time, lifeguards are

away from their post and cannot be responsible for their safety.

- Residents and Guests swim at their own risk. The Homeowners Association and The Pool Management Group are not responsible for any persons in the pool area.
- Under no circumstances is any person to play with the cleaning implements.
- **Cameras are not for safety purposes or for the purposes of monitoring use of the pool in real time.** Cameras are in use at the pool and surrounding areas for the protection of Hampton Ridge assets and for enforcement of Hampton Ridge rules and regulations (i.e., unauthorized after hours use, glass in the pool, etc.).

#### **HEALTH AND CLEANLINESS:**

- **Smoking is NOT permitted in the pool area.**
- Proper swim attire is required. No cutoffs or shorts are permitted. **Babies in diapers must wear sealed swim diapers or plastic/rubber pants designed for swimming over their diapers or sealed swim diapers.**
- Per state regulations, NO pets are allowed within the gated pool area. Service animals are allowed.
- Persons with ailments (such as open sores) that could adversely affect water cleanliness and/or endanger the health of others WILL NOT be allowed to use the pool.
- The HOA/Board of Directors, the Pool management company and Premier Management Company are not responsible for any accidents or injury in or around the pool and pool area and are not responsible for the spread of infectious diseases throughout the facility. **USE THE POOL AND POOL AREA AT YOUR OWN RISK.**
- Drinks and snacks are permitted at the tables. *Drinks and snacks are never permitted in the swimming pool itself.* Drinks may be held at the edge of the pool but only by adults over the age of 18. Residents are responsible for the removal of their trash.
- Personal audio and video must be played at a reasonable volume and free of profanity so as not to offend other Members. If you are asked to turn down the volume, please do so promptly.
- Abusive, aggressive or profane language will not be tolerated. Offenders can be expelled for the season at the exclusive discretion of the Board.

**POOL PARTIES:**

If you would like to schedule a pool party, you must contact the Pool Management Group for more information. You also agree to cover the hourly cost of the dedicated lifeguard for your pool party. For more information, call The Pool Management Group @ 704.529.2969.

Pool Management Group Lifeguard Request: <https://www.northcharlotte-pmg.com/pool-parties>

**DISCIPLINARY ACTIONS:**

The Board reserves the right to hold a disciplinary hearing with any Homeowner as a result of their actions or those of their Family, Guests, or Tenants at the Pool and has the authority to suspend privileges of any and all parties found to be responsible.

Please bring any violations of the pool rules to the attention of the attendant/lifeguard on duty (between the hours of 2:00 pm and 8:00 pm). You may also report the issue to Premier Management Company via email with details including name, date, circumstance.

[Support@premiermanagementnc.com](mailto:Support@premiermanagementnc.com)

**CONTACT US:**

Premier Management: [Support@premiermanagementnc.com](mailto:Support@premiermanagementnc.com) | 704.997.9014, ext. 601

The Pool Management Group: [adam.lund@northcharlotte-pmg.com](mailto:adam.lund@northcharlotte-pmg.com) | 704.529.2969

Hampton Ridge Board of Directors: [board@hamptonridge.org](mailto:board@hamptonridge.org)

In the event of an emergency, call 911.